

Schedule 1
End User Terms
Multiple Residence

1. ***End Users' permitted use of Solutions***

End Users may freely use Multiple Residence in Solutions in accordance with these End User Terms.

2. ***Conditions of use***

- (a) End Users must not make copies of Multiple Residence except as permitted by these End User Terms or reasonably necessary for back-up, security, business continuity and system testing purposes.
- (b) End Users may use Multiple Residence for Data Extraction but Extracted Data:
 - (i) may only be accessed by Users, and
 - (ii) must not be supplied or any access to it provided to any third party.
- (c) End Users may provide Cleansed data to third parties provided that:
 - (i) where that supply is a Bureau Service, the End User and the Bureau Customers comply with the restrictions in Schedule 4, and
 - (ii) if such databases are Substantially All Databases:
 - (A) such databases are not represented or held out as a master, original or comprehensive address database or other similar description,
 - (B) the access is provided in the course of the End User's normal data supply or routine business activities and is not carried on as a business in its own right, and
 - (C) the provision includes a prominent notice that the relevant Cleansed data has been cleansed against Multiple Residence.
- (d) End Users must not permit access to, display or communicate to the public any Solutions, except for the purposes of capturing or confirming address details of third parties.
- (e) Except as set out in these End User Terms, End Users must not:
 - (i) transfer, assign, sell or license Solutions or their use to any other person,
 - (ii) use Solutions to create a product or service distributed or sold to any third party which relies on any use of Multiple Residence, including copying, looking up or enquiring, publishing, searching, analysing, modifying and reformatting, or
 - (iii) copy, reproduce, extract, reutilise or publish Solutions or any of them.

3. ***Subcontracting***

End Users may provide Multiple Residence to their subcontractors who may use it to the extent necessary for:

- (a) the provision of information technology services to the End User, or (b) acting on behalf of the End User

in each case for the End User's own business purposes and not those of the sub-contractor and provided that each such sub-contractor agrees to observe the restrictions on use of Multiple Residence contained in these End User Terms and that the End User is responsible for any breaches of those terms by such sub-contractor.

4. ***Personal rights***

End User rights are personal, limited and non-transferable.

5. ***Royal Mail's IPR notice***

The End User acknowledges that Royal Mail is the owner of the intellectual property rights in Multiple Residence and the "Multiple Residence" brand and it does not acquire and is not granted any rights to use those intellectual property rights other than as set out in these End User Terms.

6. ***Cessation of use of Multiple Residence***

End Users must cease use of Multiple Residence if their right to use Multiple Residence is terminated and also destroy any copies of Multiple Residence that they hold.

7. ***Multiple Residence use by Users***

End Users must ensure that:

- (a) these End User Terms bind their Users,
- (b) only their Users exercise the use rights of Solutions and Multiple Residence granted to End Users further to these End User Terms, and
- (c) in the event of termination or expiry of End Users' rights to use Solutions and Multiple Residence, the rights of Users to use them also terminate.